



## Restaurant Manager

Our client is seeking an experienced Restaurant Manager for their well-established and reputable cafe in Carlton.

You will be working in a busy & fun environment with a vibrant team who are committed to providing their patrons with quality food, exceptional service, and a memorable dining experience.

You will be responsible for overseeing all aspects of the front-of-house operations. This includes being the first point of contact for the owners and all matters relating to the business.

This is a hands-on position for an experienced individual who is quick on their feet. The role requires you to have sound product knowledge and refined hospitality skills to ensure that business goals are achieved.

Your responsibilities will include:

- Assisting the Barista and staff with waiting responsibilities
- Covering and organising shifts when staff are unavailable, as well as covering breaks
- Staff management - recruiting, inducting, training, and supervising staff
- Managing reservations and orders, greeting clients, and assessing client's satisfaction with meals and service
- Stock control - maintaining records of stock levels, liaising with head chef, and suppliers
- Complying with food, health, and safety regulations
- Dealing with sales, budgets and rostering
- Ensuring all staff and customers are adhering to **COVID-19 Safe Plan**

To be successful in this role, you must have:

- An inviting & bubbly personality with a passion for delivering quality customer service
- 3+ years' Restaurant Manager experience
- Excellent interpersonal, verbal, and written communication skills
- RSA and Food Safety certificates
- Strong organisational skills and the ability to prioritise

You will be working in a fast-paced and positive workplace with a supportive and dynamic team.

The salary is commensurate with your experience.

If you are committed to providing exceptional customer service, passionate about food and service, we want to hear from you!

On this occasion, working holiday or student visas will NOT be considered.